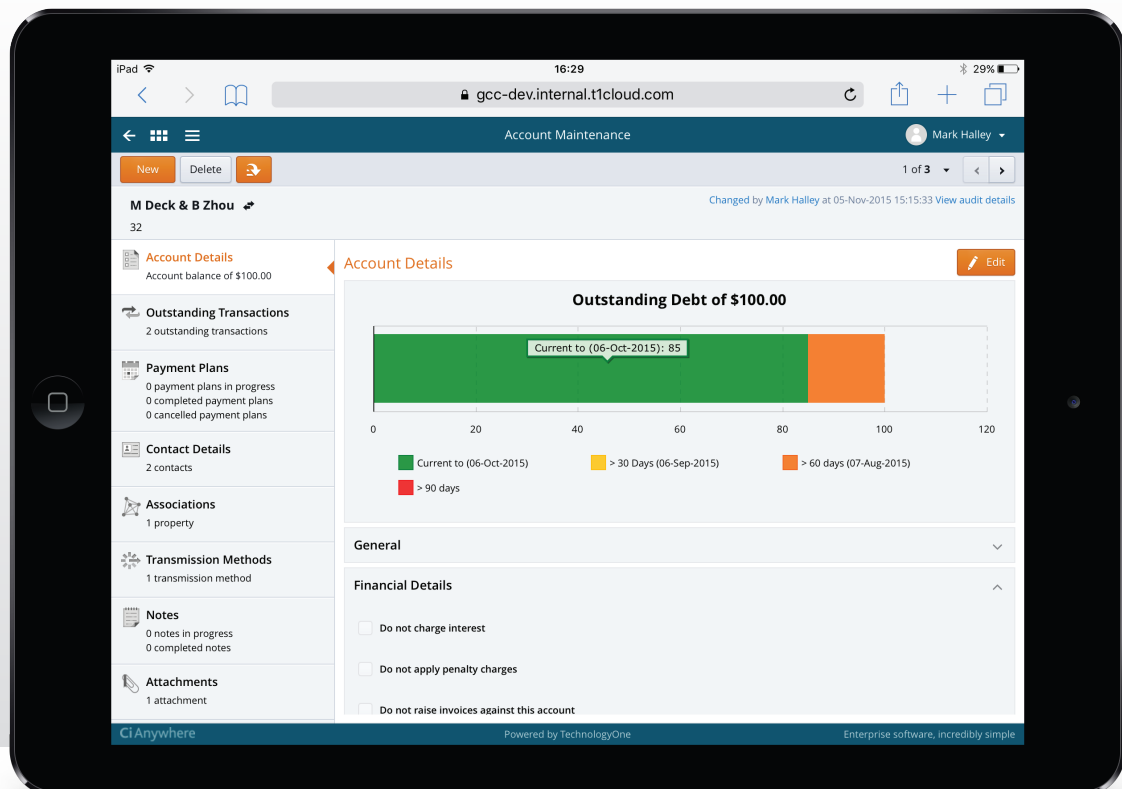


Property & Rating

Billing and Debtors

Billing and Debtors is the core revenue engine in Property & Rating. An integrated, central solution for recording, maintaining and processing debts with superior performance.



- A quick view of all debts by due date and instalment
- Definable billing transmission preferences - hard copy or electronic, in-house or 3rd party
- Manage arrangements such as payment plans, direct debits, prepayments and credit allocation
- Bulk transaction processing options such as file imports and external payments
- Simple generation of recurring charges and periodic documents
- Seamless view of transactions from Enterprise Cash Receipting

Key features and benefits

Process charge run calculations quickly

Process a full annual Rates Run for over 250,000 assessments in minutes instead of days. Superior flexibility and logical rates levy charge assignment to Profiles.

Manage debt recovery with ease

Process debt collection through standard notice types such as statements, reminders, final notices and arrangements. Facilitate debt recovery with payment arrangements and daily interest calculation based on your defined policies. Simplify the management of arrears through flexible arrangements and postponed rates handling.

Seamlessly connected with receipting and financials

Process payments quickly and reliably with seamless integration between rating, valuations and receipting. Connect with TechnologyOne Financials using flexible posting controls through selective journal processing to ensure appropriate auditing and accounting treatment is performed and simplifies the reconciliation process.

Flexible notice production

Produce notices using general instalment and supplementary rate runs for in-house and external vendor printing or for sending via email.

Centrally manage Schedule of Fees and Charges

Maintain the Schedule of Fees and Charges by entity and by year. Manage billing definitions, calculation of flat or variable fees, capping of charges, discounts, interest and taxes. Use assignments to associate charges and rebates with the relevant entities for billing purposes.

Easy to use worksheet process to calculate and manage billing run

Calculate, review results, correct any errors and send notices file to the printer - all within a simple, single interface. Initiate a billing run from any connected device including your phone. From your device, be guided through a logical step-by-step process for billing runs, which highlights permissible actions and provides reporting and analytics on the data.

Get a centralised view of customer debtor accounts

Once transactions are created and invoices issued, empower customer service and rates officers to easily analyse any outstanding charges to determine appropriate recoverable action, through a centralised view of a customer debtor account.

Flexible reporting and analysis

User-defined fields and notes hold additional, organisation-specific information, and are available for enquiry and reporting. A suite of standard reports are provided and can be automated, scheduled and published or emailed. Alerts can be set to provide real-time information of records requiring attention.

Tightly integrated to rates modelling

Generate charge models directly from schedule of fees to determine increases in fee and achievable yield across various model types (e.g. goal/seek). Automatically update the charge calculation to accept the new rate variables to generate new fees.