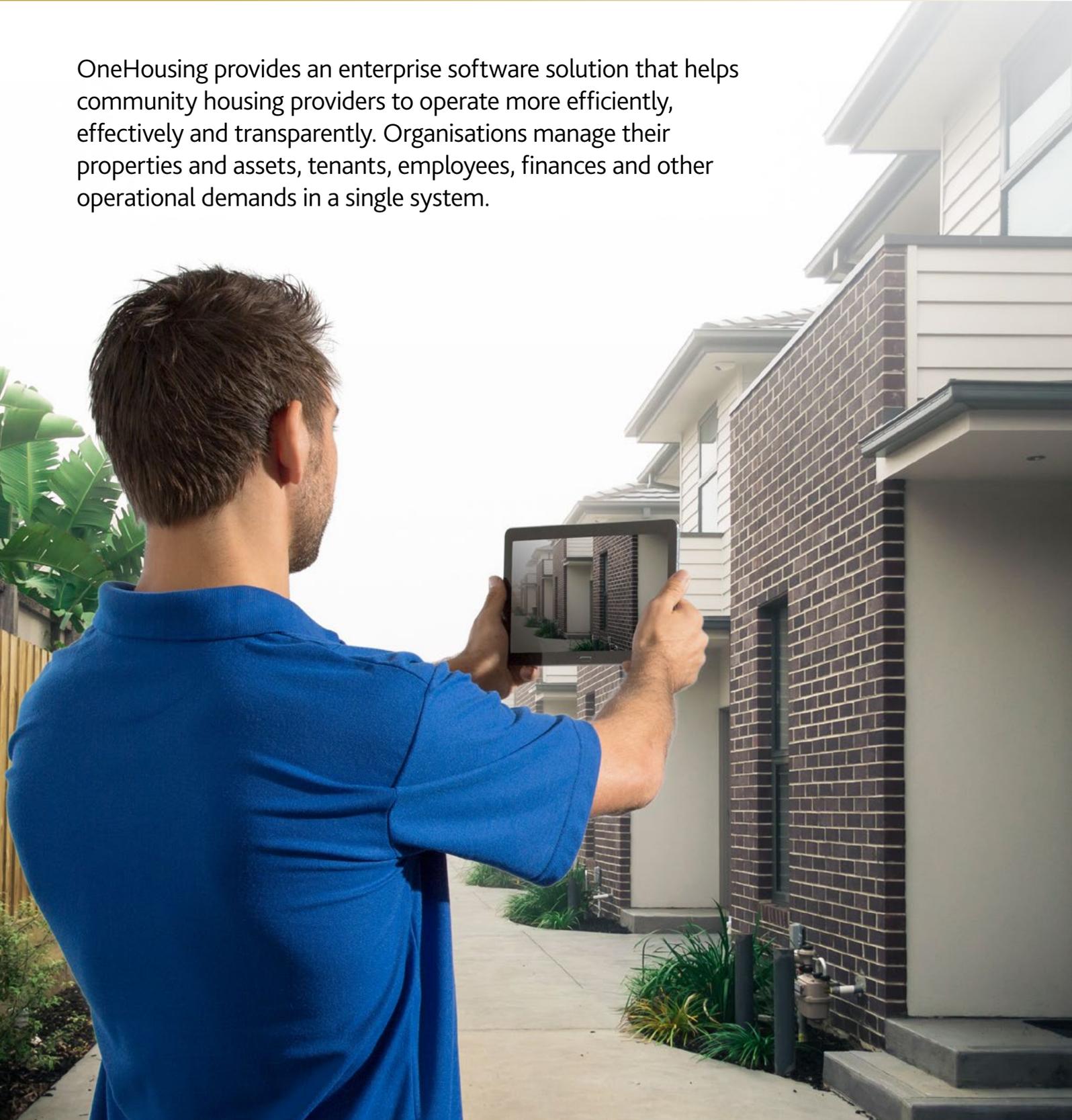


TechnologyOne

# OneHousing

a solution for housing providers

OneHousing provides an enterprise software solution that helps community housing providers to operate more efficiently, effectively and transparently. Organisations manage their properties and assets, tenants, employees, finances and other operational demands in a single system.



Reduce implementation time, cost and associated risk with a preconfigured enterprise solution that provides proven practice processes.

## One integrated solution

Gain a single view of the client from a tenancy and financial perspective. Remain competitive in a growing market with a scalable solution that can manage additional business requirements.

### End-to-end client and tenancy management

Ensure visibility and transparency of clients by monitoring and tracking anyone that has submitted an application for housing services. Support the tenancy management lifecycle from application to termination, household members, waitlists, allocations, inspections, end of tenancy, void management and key registers.

### Informed financial management

View profit and loss by individual property and effectively monitor revenue and manage expenses through real-time financial reporting, with full drill-down to source transactions.

### Property planning and development

Manage key stages of the property development process from project initiation to delivery, and identify resources, contracts, progress claims and critical paths.

### Integrated asset management

Control various property management processes, including acquisition, inspections, service charges and maintenance. Get a clear view of job requests, repairs, warranties, planned maintenance and condition assessments.

### Business intelligence, budgeting and forecasting

Gain a real-time view of organisation-wide trends, opportunities and challenges with visual dashboards that display key metrics. Gain insight into budgets, forecasts and organisational performance and integrate your business drivers through a centralised system.

### Rent and arrears

Automate rent calculations through user defined rent models, including Centrelink Income Confirmation. Generate rents, service charges and repairs through to a central debtor's ledger with automated receipt imports and allocations to debtor accounts.

## OneHousing enables you to...

- ✔ Meet ongoing regulatory reform
- ✔ Reduce maintenance costs through scheduled maintenance
- ✔ Manage the procure-to-pay process from quote request to purchasing
- ✔ Gain a 360 degree view of the client and property through a single enterprise system
- ✔ Minimise the effort to match applicants' requirements to available housing
- ✔ Manage properties owned by third-party landlords
- ✔ Monitor, action, manage and report on domestic housing tenancy business processes
- ✔ Demonstrate efficiency of operations to funding bodies through complete transparency and auditability of information
- ✔ Manage procurement, service and capital works contracts



“To be able to purchase a solution that was tailored specifically to meet the complex needs of the community housing sector was a huge advantage and meant we had access to proven industry practices.”

Trevor Wetmore, General Manager – Corporate Services,  
St George Community Housing

## OneHousing solution map

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### Housing Services



Strategy

Applications

Tenancy

Tenancy  
Engagement

Community  
Development

Landlord  
Management

### Property Services



Programmed  
Maintenance

Voids

Responsive Repairs

Contractor  
Management

Condition & Performance  
Management

### Development & Construction



Planning

Capital Works

Sales & Acquisitions

### Human Resource Management



Recruitment

Safety

Skills &  
Competencies

Training  
Management

Employee  
Development

Manager & Employee  
Self-Service

### Corporate Services



Finance &  
Budgeting

Strategic  
Planning

Billing

Grants  
Management

Payroll

Procurement

Business Intelligence, Reporting, Workflow & Document Management

For more information, visit [TechnologyOneCorp.com/OneHousing](https://TechnologyOneCorp.com/OneHousing)

# Our approach



## Our enterprise vision

### **The power of a single, integrated enterprise solution**

Experience the power of a single, integrated enterprise solution built on a single modern platform with a consistent look and feel.

## Market focus and commitment

### **Preconfigured enterprise software solutions reduce time, cost and risk**

A deep understanding and engagement with our seven key markets means we can deliver to our customers integrated, preconfigured solutions that provide proven practice, streamline implementations and reduce time, cost and risk.

## The power of one

### **One vision. One vendor. One experience.**

When you invest in a TechnologyOne solution you benefit from a direct relationship with us every step of the way. We do not use implementation partners or value-added resellers. We take complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solution for each customer to guarantee long-term success.

## The power of evolution

### **An enterprise solution that adapts and evolves**

Substantial investment into R&D each year means we provide our customers a strong, continuing competitive advantage through an enterprise solution that adapts and evolves by embracing new technologies, concepts and innovation.

## Simplicity, not complexity

### **Enterprise software, incredibly simple**

Software that embraces consumer concepts and expectations to deliver solutions that are incredibly easy to use and remove complexity.

### **Transforming business, making life simple**

TechnologyOne (ASX:TNE) is Australia's largest enterprise software company and one of Australia's top 200 ASX-listed companies, with offices across six countries. We create solutions that transform business and make life simple for our customers. We do this by providing powerful, deeply integrated enterprise software that is incredibly easy to use. Over 1,000 leading corporations, government departments and statutory authorities are powered by our software.

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Transforming business, making life simple