

SUPPLY CHAIN SUPPLIER PORTAL

Provide suppliers with self-service functionality, empowering them to manage account details, review payments, purchase orders, contracts, qualifications and submit responses to RFQs, tenders and more.



KEY FEATURES AND BENEFITS

- Devolve maintenance of supplier details including enquiries and reviews
- Reduce internal responsibilities of maintenance and support
- Give suppliers insight into how they rate based on internal benchmarks
- Strengthen supplier relationships
- Automate the submission of RFXs and tenders

Personalised user experience

Supplier Portal lets your organisation extend a personalised Ci Anywhere user experience to your suppliers, seamlessly integrating updates directly into the system.

Invitation and enrolment

Suppliers can become portal users via a simple invitation, which triggers a personalised email containing the URL and registration details. Suppliers can then register and securely authenticate their credentials through flexible methods such as Google, Facebook, Microsoft or via a theme in line with your organisation.

Full featured self-management functionality

Suppliers have the ability to browse their account details, including transactional history, recent payments, remittances, purchase order information, contact details and financial details.

Minimise internal maintenance and support via real-time updates

In addition to viewing account information, suppliers can also update their contact information, request a change in banking details, and enquire on their account balances and financial transactions. General contact detail updates are

made in real-time, to ensure your organisation is equipped with the most up to date information. Functionality to update banking information is available via a shipped Business Process Automation form, to ensure that sensitive financial information can be verified and approved securely and accurately.

Supplier Reviews

With the ability to strengthen supplier relationships via internal reviews, suppliers can view their performance reviews and provide a formal response seamlessly back to your organisation.

Submit responses to RFXs and tenders

Simplify your RFX or tendering process by inviting your prospective suppliers the ability to submit responses and review any of their submitted documents with ease.

Contract Information

Suppliers can review open contract information, including the ability to submit qualification updates and renewals which are accepted via an internal review and approval process.

