

Property & Rating Connected Intelligence (Ci)



TechnologyOne Property & Rating

TechnologyOne Property & Rating is a fully integrated and flexible solution providing organisations with the agility to anticipate and meet the rapidly changing needs of the new self-service, customer-centric business model. The power of the TechnologyOne Property & Rating solution lies in its ability manage property, land, people and addresses. All the information you need is located within one central and easily accessible location. Sophisticated search capabilities and instant information retrieval frees you to spend your time where you can add the most value - making timely and informed decisions.

TechnologyOne's software solves problems in real time, so your transactions are instantaneous and immediately relevant. By maximising your organisation's resources, you will be able to deliver the best service possible.



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TechnologyOne Connected Intelligence (Ci)

Connected Intelligence (Ci) is TechnologyOne's latest technology release. It is an exciting, new generation platform that marries the best of client server and internet technology. It is based on an internet architecture that allows customers to swiftly and automatically deploy any TechnologyOne solution across their organisation without the requirement for extensive re-training and sets the standard in the future direction of enterprise software solutions.

Ci is people-centric with a rich user interface that empowers users, while leveraging the power of the desktop. Users are presented with a workplace that reflects their 'role' in an organisation, rather than the software application's view of the world. This active, role-specific workplace is unique to what they do, and can be tailored to the role of each team member.

TechnologyOne and Local Government

Our relationship with the Local Government sector spans more than 15 years. We understand the challenges and pressures councils face in keeping pace with legislative changes and the growing need for eGovernment and online services. TechnologyOne partners with more than 220 local government customers across Australia and New Zealand. Approximately five million rates notices are produced using TechnologyOne software, representing almost a third of ratepayers in Australia and New Zealand. We have the expertise to provide you with an integrated suite of best in class, market-leading, local government solutions that work across all areas of your organisation and better enable your resources.

TechnologyOne solutions for Local Government facilitate connection with your stakeholders through the Internet and various eServices including rate payment, application lodgement and ordering services online. As stakeholders become more comfortable interacting with councils online, the benefits of streamlined interaction will be realised through increased efficiency of departments and decreased administration costs.

Connected Intelligence (Ci) Benefits for Property & Rating

Ci is an exciting, new generation, platform that sets the standard in the future direction of enterprise business software solutions. A number of customers have already embraced this release and are realising the significant benefits. Not only is the Ci release easy to deploy, it also empowers users with a rich user interface, unlike traditional web applications which limit the user experience. The solution is sophisticated in its functionality, with genuine integration with other desktop applications such as spreadsheets and email, an instant response to, and validation of information, and rich tools such as graphing and grid manipulation. Benefits specific to TechnologyOne Property & Rating include:

- Consistent user interface and look and feel with other TechnologyOne solutions
- Seamless integration with other enterprise suite components and third party products
- Forms one component of a best in class enterprise suite to cover all aspects of an organisations information management requirements
- Access to new and advanced eService capabilities especially in the area of ePlanning
- Introduction of the roles and workplace concept to improve efficiency and streamline operations
- Access to new modules like Mobility, Developer Levies, Water Management and more
- Built upon the latest .NET technology
- Closer links to the Internet and Intranet standards
- Shipped workflow functions make staff training easier and reduce the need for ongoing training
- The introduction of consolidated billing
- New tenancy billing capabilities
- Increased document handling capability and tighter integration with TechnologyOne Enterprise Content Management (ECM)
- More flexible and powerful reporting capabilities

By combining the key benefits of a simple and easy to deploy solution with a rich user interface, TechnologyOne provides its customers with obvious and practical ways of using the application, and reduces the need for training wherever possible. The Ci technology uses concepts from both web and Windows applications that organisations already use. This leap in the user experience results in an increased use of the system throughout the organisation and in turn our customers maximise their return on investment.

Ultimately, information access and management is the most important outcome from an enterprise application and we help our customers to proactively push high quality, real time information across their enterprise for greater effectiveness. Even staff who cannot log into the system due to time pressures or remote location can receive important and timely information for action via a number of methods, including email, wireless, mobile and SMS. The CI technology platform is based on a service oriented architecture on the .NET platform, and supports the latest in web services technology to connect disparate systems.

Get Connected the TechnologyOne Way!



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