



Case Study

Minda Incorporated

Minda Incorporated's mission is to create an environment in which people with intellectual disabilities can lead valued and fulfilled lives. The organisation currently provides services and support to more than 1,100 people with an intellectual disability, including accommodation for 320 adults on campus and 209 adults in the community.

Minda opened in South Australia in 1898. The organisation is a leader in various fields, including staff accreditation training and the provision of supported community living for people with an intellectual disability. Minda is renowned for its provision of services such as accommodation support, employment, day services, and respite for clients and their families.

Minda also continues to make a major contribution to the study and advancement of knowledge in the field of intellectual disability.

The Challenge

As a not-for-profit organisation, Minda must closely monitor its financial reporting and budgets. With little infrastructure to manage and maintain information, Minda was experiencing lengthy delays with financial reporting and needed to take control of their planning for the budget cycle. Having implemented TechnologyOne Financials in 2004 they decided to look for a new solution that would modernise and assist their approach to budgeting.

The Outcome

Minda has implemented TechnologyOne Enterprise Budgeting in addition to TechnologyOne Financials. This has enabled the organisation to keep track of and more accurately plan for the budgeting cycle and reduced the time taken to complete reporting requirements.



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The Case Study

When Minda implemented TechnologyOne Financials, it gained a solution that allowed the organisation to update its business processes, minimise manual tasks, provide online financial information to a wider audience, and offer strategic advice to service delivery units.

Minda decided to address the issues it faced each budget cycle when trying to plan and collate financial information for the year ahead. Under the previous system, the process was both lengthy and required a great deal of complicated work. As a not-for-profit organisation looking to operate as efficiently and economically as possible, the entire process was extremely difficult and time-consuming.

After the success of implementing TechnologyOne Financials, the management at Minda chose to implement TechnologyOne Enterprise Budgeting to manage its budgeting process.

Minda Finance Team Leader/System Administrator, Latefee Hodge, said the organisation wanted a solution that would integrate with its day-to-day systems, as well as its existing financial software.

"There was no hesitation that we would use a TechnologyOne solution again. We were happy with the Financials solution, so it was a logical step to take," she said.

Ms Hodge, said the organisation's implementation of TechnologyOne Enterprise Budgeting gave managers the ability to input individual department's budget information directly into a central system, rather than it coming from several different sources.

"Previously each manager was using separate spreadsheets with various systems. Some budgets were even coming in on loose pieces of paper," said Ms Hodge.

"Now a manager can input their salaries, budget and capital expenditure information into one system, which sets a base budget and feeds into a central ledger."

With the addition of TechnologyOne Enterprise Budgeting, Minda now has an easy to use and secure worksheet-based reporting tool powerful enough to access all the information online. TechnologyOne Enterprise Budgeting delivers a comprehensive solution that addresses the most simple or complex organisational requirements.

"Most of our managers aren't used to using this kind of software, so to ensure all the budgeting information is implemented correctly, I have been using it this financial year as they will in the future," Ms Hodge said.

"The solution will then be rolled out among our executive management team in the first instance and will subsequently go down to the senior management staff.

"The initial implementation was quite simple because we knew what we wanted. The TechnologyOne staff were extremely helpful and because our budgeting is on a financial year basis, we had time on our side.

"Every business is unique and we have specific budgeting requirements, so we had to tailor elements of the solution to meet those needs, but this was not a problem and TechnologyOne was happy to work with us."

Ms Hodge said that when combined with the existing TechnologyOne Financials solution, the implementation of TechnologyOne Enterprise Budgeting has delivered several benefits to the organisation.

"Enterprise Budgeting has definitely reduced our budgeting process. It integrates into the ledger without having to upload individual journals and all the information is live and current," she said.

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Latefee Hodge
Finance Team Leader/System Administrator
Minda

Products

TechnologyOne Financials – delivers enterprise wide control and integration of financial information essential to strategic decision making and improving the bottom line. Through its unique financial architecture, rich functionality, powerful online enquiries, and versatile reporting ability, the solution provides the ability to efficiently interpret accounting and financial information.

TechnologyOne Enterprise Budgeting – delivers comprehensive budgeting solutions to address the most simple or complex organisational requirements.

TechnologyOne Supply Chain – delivers a fully integrated solution from inventory control, through to replenishment and purchasing to give organisations complete control of their business operations.

"When we're putting the budget information in, we can now see the bottom line result straight away, rather than having to wait a couple of weeks until all the information has been uploaded."

"It's up to the minute information and there's no lead time, so we can see overall how Minda is looking for the next budget period and changes can be made straight away."

"Enterprise Budgeting has allowed us to make everything more centralised and each department to be more independent, yet those factors that are dependent on each other are more visible and everyone has access to it from their own desk."

"I would envisage once the solution has been rolled out to all the managers we would be saving about four weeks on our budget process. With the managers responsible for uploading their own information, the solution also solves the problem of duplication and information being lost. It will definitely help us meet our goals sooner."

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Latefee Hodge
Finance Team Leader/System Administrator
Minda



TechnologyOne Solution Suite for the Community Services Sector

TechnologyOne provides totally integrated enterprise software solutions. Each product in our solution suite stands alone as best in class, or can seamlessly join together to create one total enterprise solution.

Our integrated enterprise suite for the Community Services sector includes:

- TechnologyOne Financials
- TechnologyOne Human Resource & Payroll
- TechnologyOne Supply Chain
- TechnologyOne Business Intelligence
- TechnologyOne Enterprise Budgeting
- TechnologyOne Property & Rating
- TechnologyOne Performance Planning
- TechnologyOne Works & Assets
- TechnologyOne Enterprise Content Management (ECM)
- TechnologyOne Customer Relationship Management (CRM)

Each solution is built on our leading edge, Connected Intelligence platform, which is based on an advanced service oriented architecture, setting the benchmark for true people-centric business tools.

About TechnologyOne

TechnologyOne (ASX: TNE) is a leading enterprise software solutions provider. For more than 20 years we have been providing deeply integrated software solutions for business, government, financial services, health and community, education and the utilities sectors. Tens of thousands of people each day use our world class solutions, which we develop, implement and support. Our organisation wide solution suite, integration solutions and custom designed solutions provide world-class services which are based on leading edge technology and are backed up by a substantial R&D program providing our customers with a long term, secure and valuable partnership. TechnologyOne employs more than 750 people and has offices in each State and Territory of Australia, as well as New Zealand, Malaysia and the United Kingdom.



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